



TTA Inc.

1899 Western Way, Suite 310
Torrance, CA. 90501
PH: (310) 320-7600
FAX: (310) 320-8550

Thursday, September 30, 2010

Dear Valued Travel Partner,

Effective November 1, 2010, the Transportation Security Administration (TSA) will be enacting the Secure Flight Program, which affects all branches of air travel and prescreens passenger name, date of birth and gender against government watchlists for domestic and international flights. In addition to facilitating secure travel for all passengers, the program helps prevent the misidentification of passengers who have names similar to individuals on government watchlists. This applies to all US Carriers anywhere in the world, as well as any flight arriving, departing, or flying through or over US airspace.

This information is now required by airlines before issuing tickets. Passenger name, gender, and date of birth on the reservation must match **exactly** the format of the passport and driver's license. This includes middle initials, alternate spellings, shortened names, (i.e. "Timothy" versus "Tim") and other slight discrepancies that may cause delays of TSA processing and approval.

Additionally, to ensure that our valued clients continue to receive credit for all membership reward programs (Frequent Flyer, Car Rental, Hotel Membership, etc.), the name on the passport, driver's license, and program membership account must be **EXACTLY** the same format. If this condition is not met, the customer may not accrue mileage or related points.

TTA, Inc. strongly recommends that customers align their Driver's License, Passport, and Customer Loyalty Program accounts with the same name format. Some of these changes may require a processing period, so it is imperative that they be addressed as soon as possible. As an alternate solution, the passenger may present a passport and Rewards Program card at the airport check-in counter for every flight segment, however, this risks airport delays.

TTA, Inc. completely understands the inconvenience that this will cause the traveler, but TSA regulations prevent us from managing Customer Loyalty Programs if these conditions are not met. We know you have many travel options, and we appreciate your continued business. Please feel free to contact us with any further questions or concerns.

Your Partner in Travel,

TTA, Inc.

For more information, please review the TSA Secure Flight Program website at:

http://www.tsa.gov/what_we_do/layers/secureflight/index.shtm